



Department of  
**Education**

## **STUDENT ALLOWANCES GUIDELINES 2017**

**EFFECTIVE: 1 JANUARY 2017**

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## 1 SECONDARY ASSISTANCE SCHEME

The State Government, through the Department of Education, provides financial support to eligible parents through the Secondary Assistance Scheme (SAS). The aim of this scheme is to assist low income families with secondary schooling costs.

SAS comprises of two allowances (as per table below):

- Educational Program Allowance (EPA); and
- Clothing Allowance.

	<b>Education Program Allowance</b>	<b>Clothing Allowance</b>
<b>PUBLIC SCHOOLS</b>	\$235 <i>payment to school</i>	\$115 <i>payment to parent/guardian or school</i>
<b>PRIVATE SCHOOLS</b>	\$235 <i>payment to school</i>	\$115 <i>payment to parent/guardian</i>
<b>HOME EDUCATION</b>	\$235 <i>payment to parent/guardian</i>	\$115 <i>payment to parent/guardian</i>
<b>ABSTUDY SUPPLEMENT ALLOWANCE</b>	\$79 <i>payment to school</i>	-
<b>YEAR 7 SPECIAL CASE CONSIDERATION</b>	\$235 <i>payment to school</i>	\$115 <i>payment to parent/guardian or school</i>

## 1.1 PARENT/GUARDIAN CONCESSION CARD DETAILS

A Parent/Guardian may apply for the Secondary Assistance Scheme if he or she holds one of the following cards:

- Department of Human Services (Centrelink) Pensioner Concession Card;
- Department of Human Services (Centrelink) Health Care Card; or
- Department of Veterans' Affairs Pensioner Concession Card (blue card only, TPI and gold cards cannot be accepted as they are issued for medical benefit purposes only).

Cards must meet the following requirements:

- Valid for a period of no less than four weeks.
- Valid some time within Term 1 (1 February 2017 – 7 April 2017).
  - For overseas applicants applying throughout the year, the card must be current at the time of application. Application for the Secondary Assistance Scheme must be made within one month of enrolling at the school, or two months for extenuating circumstances (eg Centrelink processing Concession Card).
  - For interstate applicants, the card must be valid some time within Term 1.
- Years 11 and 12 students will possibly not be listed on the parent/guardian concession card, however the parent/guardian card must still be produced to prove eligibility.

Applications must be completed annually in Term 1 (an application does automatically cover all secondary school years).

Independent students may also apply using their own Department of Human Services (Centrelink) Health Care Card when declared independent by the Department of Human Services (Centrelink) (e.g. living away from home). In this instance, a letter of confirmation of independence status from the Department of Human Services (Centrelink) is to accompany the application.

Where a student, meeting all other SAS eligibility, is in receipt of the Department of Human Services (Centrelink) Parent Payment, the student is deemed an adult (as they are now responsible for a child) and must complete the application form as both parent and student.

For schools that have parents/guardians where English is not their first language, an interpretation service is available by utilising the Department of Education Interpreting and Translating Services Common Use Agreement (CUA) to arrange for either an on-site or phone interpreter.

For further information regarding the use of this interpreter service please go to <http://det.wa.edu.au/curriculumsupport/eald/detcms/navigation/translations/>.

## 1.2 PUBLIC SCHOOLS

Secondary Assistance Scheme applications for parents/guardians with students enrolled at public schools may be obtained from the school. Applications completed prior to the start of Term 1, 2017 must not be submitted to the Department until the commencement of Term 1 to confirm the student's enrolment at the school.

Applications must be completed annually in Term 1 (an application does not automatically cover all secondary school years).

### 1.2.1 ELIGIBILITY

To claim the public schools Secondary Assistance Scheme allowance, an applicant must satisfy the following eligibility requirements:

- The Parent/Guardian holds an eligible concession card and the student/s being claimed is/are listed on the card. (see 1.1 for exceptions).
- The student is enrolled in Years 7 to 12 studying a full-time secondary course at a Western Australian public school.
- Applicants may be eligible up to and including the year the student turns 18 i.e. not eligible if born in 1998 or before.
- The applicant must not have previously received the allowance for the same student enrolled at another school in the same year.
- The allowance for the student has not previously been claimed by another parent/guardian in the same year.
- Students who have their own Health Care Card and are financially dependent of their parent/guardian may not apply (the application is to be made by the parent/guardian only, unless the student is declared independent by the Department of Human Services (Centrelink)). (See 1.1).
- The applicant is not a foster parent. Foster parents cannot apply as the child is a Ward of the State; the Department for Child Protection and Family Support is responsible for all associated costs.
- The applicant is not in receipt of the ABSTUDY School Fees Allowance (\$78 or \$156) from the Department of Human Services (Centrelink). ABSTUDY School Fees Allowance recipients, please refer to 1.5.

### 1.2.2 EDUCATION PROGRAM ALLOWANCE PAYMENT

An amount of \$235 will be paid to the school for eligible parents/guardians of students in Years 7 to 12. Payments are made to schools in the April gateway. Other payments (e.g. overseas and interstate applicants) will be made as appropriate.

When a student enrolls at another school after the commencement of the school year, the school will transfer the unused portion to the new school through specific arrangements with parents and the schools concerned.

#### YEARS 7 TO 10

The Educational Program Allowance will be paid directly to the school and in the first instance, will be applied towards the voluntary contribution. If the voluntary contribution is less than \$235 then, the difference will be applied against charges or as negotiated with the parent/guardian.

#### YEARS 11 TO 12

The Educational Program Allowance will be paid directly to the school and in the first instance, will be applied towards course charges. Following this, the allowance may be allocated to costs as negotiated with the parent/guardian.

Applications submitted for students from interstate or overseas who enrol after Term 1 will receive a pro-rata Education Program Allowance payment of \$58.75 per term enrolled.

### 1.2.3 CLOTHING ALLOWANCE PAYMENT

Claimants who satisfy the eligibility criteria will receive payment of \$115. Where parents nominate the Clothing Allowance be paid directly to them, bank account details must be provided on the form. Alternatively, parents can nominate the Clothing Allowance be paid directly to the school, to be applied towards uniforms, the voluntary contribution, charges, voluntary approved requests or personal items.

If the student leaves the school during the year, unused clothing allowance funds, if due, can be arranged in consultation with the parent/guardian to be forwarded to the new Western Australian school or refunded to the parent.

Claimants that submit applications for students from interstate or overseas who enrol during the year will receive the full \$115 Clothing Allowance.

### 1.3 PRIVATE SCHOOLS (NON GOVERNMENT)

Secondary Assistance Scheme applications for parents/guardians with students enrolled at private schools may be obtained from the school. Applications completed prior to the start of Term 1, 2017 must not be submitted to the Department of Education until the commencement of Term 1 to confirm the student's enrolment at the school.

Applications must be completed annually in Term 1 (an application does not automatically cover all secondary school years).

#### 1.3.1 ELIGIBILITY

To claim the private schools Secondary Assistance Scheme allowance, an applicant must satisfy the following eligibility requirements:

- The Parent/Guardian holds an eligible concession card and the student/s being claimed is/are listed on the card. (see 1.1 for exceptions).
- The student is enrolled in Years 7 to 12 studying a full-time secondary course at a Western Australian private (non-government) school.
- Applicants may be eligible up to and including the year the student turns 18 i.e. not eligible if born in 1998 or before.
- The applicant must not have previously received the allowance for the same student enrolled at another school in the same year.
- The allowance for the student has not previously been claimed by another parent/guardian in the same year.
- Students who have their own Health Care Card and are financially dependent on their parent/guardian may not apply. The application is to be made by the parent/guardian only, unless the student is declared independent by the Department of Human Services (Centrelink).
- The applicant is not a foster parent. Foster parents cannot apply as the child is a Ward of the State, the Department for Child Protection and Family Support is responsible for all associated costs.
- The applicant is not in receipt of the ABSTUDY School Fees Allowance (\$78 or \$156) from the Department of Human Services (Centrelink). ABSTUDY School Fees Allowance recipients, please refer to 1.5.

#### 1.3.2 EDUCATION PROGRAM ALLOWANCE PAYMENT

An amount of \$235 will be paid to the school for eligible applicants with students in Years 7 to 12.

When a student enrolls at another Western Australian school after the commencement of the school year, the school will transfer the unused portion to the new school through specific arrangements with parents and the schools concerned.

Applications submitted for students from interstate or overseas who enrol after Term 1 will receive a pro-rata Education Program Allowance payment of \$58.75 per term enrolled.

#### 1.3.3 CLOTHING ALLOWANCE PAYMENT

Claimants who satisfy the eligibility criteria will receive payment of \$115. Parents are required to supply their bank account details to obtain the Clothing Allowance payment.

Claimants that submit applications for students from interstate or overseas who enrol during the year will receive the full \$115 Clothing Allowance.

## **1.4 HOME EDUCATION**

Secondary assistance is available to parents/guardians holding eligible concession cards (see 1.1) providing home education for students studying Years 7 to 12.

Applicants can obtain Secondary Assistance Scheme applications from Home Education Moderators at all Education Regional Offices.

Applications must be completed annually in Term 1 (an application does not automatically cover all secondary school years).

### **1.4.1 ELIGIBILITY**

To claim the Home Education Secondary Assistance Scheme allowance, an applicant must satisfy the following eligibility requirements:

- The Parent/Guardian holds an eligible concession card (see 1.1).
- The applicant is providing home education for students studying Years 7 to 12
- Applicants may be eligible up to and including the year the student turns 18 i.e. not eligible if born in 1998 or before.
- A letter of registration from the Education Regional Office stating that home education is approved for the current year must be submitted with the application form.
- Applicants must not have previously received the allowance for the same student in 2017.
- The applicant is not a foster parent. Foster parents cannot apply as the child is a Ward of the State, the Department for Child Protection and Family Support is responsible for all associated costs.
- The applicant is not in receipt of the ABSTUDY School Fees Allowance (\$78 or \$156) from the Department of Human Services (Centrelink). ABSTUDY School Fees Allowance recipients, please refer to 1.5.

### **1.4.2 EDUCATION PROGRAM ALLOWANCE PAYMENT**

Applicants who satisfy the eligibility criteria will receive a payment of \$235. Parents are required to supply their bank account details to obtain the Education Program Allowance payment.

### **1.4.3 CLOTHING ALLOWANCE PAYMENT**

Applicants who satisfy the eligibility criteria will receive payment of \$115. Parents are required to supply their bank account details to obtain the Clothing Allowance payment.



## 1.5 ABSTUDY SUPPLEMENT ALLOWANCE

Parents/Students in receipt of the ABSTUDY School Fees Allowance (\$78 or \$156) from the Department of Human Services (Centrelink) may apply for the Secondary Assistance Scheme – ABSTUDY Supplement Allowance. ABSTUDY Supplement Allowance forms are available at Western Australian public and private schools starting Term 1, 2017.

Applications must be completed annually in Term 1 (an application does not automatically cover all secondary school years).

### 1.5.1 ELIGIBILITY

To claim the ABSTUDY Supplement Allowance, an applicant must satisfy the following eligibility requirements:

- The Parent/Guardian holds an eligible concession card and the student/s being claimed is/are listed on the card. (see 1.1 for exceptions).
- The student is enrolled in Year 7 to 12 studying a full-time secondary course at a Western Australian public or private school.
- In 2017 the Department of Education recognises Year 7 students as secondary school students and parents/guardians are therefore eligible to apply for the Abstudy Supplement Allowance for students in this year level.
- Applicants may be eligible up to and including the year the student turns 18 i.e. not eligible if born in 1998 or before.
- Applicants must not have previously received the allowance when students enrolled at another school in the same year; or received the Secondary Assistance Scheme allowance.
- The school or parent must receive the \$78 or \$156 School Fee Allowance from the Department of Human Services (Centrelink) in 2017.
- Students who have their own Health Care Card and are financially dependent on their parent/guardian may not apply (the application is to be made by the parent/guardian only, unless the student is declared independent by the Department of Human Services (Centrelink)).
- The applicant is not a foster parent. Foster parents cannot apply as the child is a Ward of the State; the Department for Child Protection and Family Support are responsible for all associated costs.

### 1.5.2 EDUCATION PROGRAM ALLOWANCE PAYMENT

An amount of \$79 will be paid to the school for eligible applicants with students in Years 7 to 12.

When a student enrolls at another school after the commencement of the school year, the school will transfer the unused portion to the new school through specific arrangements with parents and the schools concerned.

#### YEARS 7 TO 10

The Education Program Allowance will be paid directly to the school and in the first instance will be applied towards the voluntary contribution. If the voluntary contribution is less than \$79 then the difference will be applied against charges or as negotiated with the parent/guardian.

#### YEARS 11 TO 12

The Education Program Allowance will be paid directly to the school and in the first instance will be applied towards course charges. Following this, the allowance may be allocated to costs as negotiated with the parent/guardian.

## 1.6 YEAR 7 SPECIAL CASE CONSIDERATION

Secondary assistance is available to parents/guardians holding eligible concession cards (see 1.1) of students in Year 7 where the Minister for Education has approved a Special Case Consideration.

Applications must be completed annually in Term 1 (an application does not automatically cover all secondary school years).

### 1.6.1 ELIGIBILITY

To claim the Year 7 Special Case Consideration Secondary Assistance Scheme allowance, an applicant must satisfy the following eligibility requirements:

- The Parent/Guardian holds an eligible concession card and the student/s being claimed is/are listed on the card. (see 1.1 for exceptions).
- The student is enrolled in Year 7 studying a full-time secondary course at a designated Western Australian public school where the Minister of Education has approved a special case consideration.
- The applicant must not have previously received the allowance for the same student enrolled at another school in the same year.
- The allowance for the student has not previously been claimed by another parent/guardian in the same year.
- Applicants must have Special Case Consideration approval from the Minister for Education.
- The applicant is not a foster parent. Foster parents cannot apply as the child is a Ward of the State; the Department for Child Protection and Family Support is responsible for all associated costs.
- The applicant is not in receipt of the ABSTUDY School Fees Allowance (\$78 or \$156) from the Department of Human Services (Centrelink). ABSTUDY School Fees Allowance recipients, please refer to 1.5.

### 1.6.2 EDUCATION PROGRAM ALLOWANCE PAYMENT

An amount of \$235 will be paid to the school for eligible parents/guardians of students in Year 7. Payments are made to schools in the April gateway. Other payments (e.g. overseas and interstate applicants) will be made as appropriate.

When a student enrolls at another school after the commencement of the school year, the school will transfer the unused portion to the new school through specific arrangements with parents and the schools concerned.

The Educational Program Allowance will be paid directly to the school and in the first instance, will be applied towards the voluntary contribution. If the voluntary contribution is less than \$235 then, the difference will be applied against charges or as negotiated with the parent/guardian.

### 1.6.3 CLOTHING ALLOWANCE PAYMENT

Claimants who satisfy the eligibility criteria will receive payment of \$115. Where parents nominate the Clothing Allowance be paid directly to them, bank account details must be provided on the form. Alternatively, parents can nominate the Clothing Allowance be paid directly to the school, to be applied towards uniforms, the voluntary contribution, charges, voluntary approved requests or personal items.

If the student leaves the school during the year, unused clothing allowance funds, if due, can be arranged in consultation with the parent/guardian to be forwarded to the new Western Australian school or refunded to the parent.

## 2

**BOARDING AWAY FROM HOME ALLOWANCE**

The State Government, through the Department of Education, provides financial support to eligible parents through the Boarding Away from Home Allowance (BAHA). BAHA is available to parents/guardians of: isolated children, students in respite, students attending agricultural colleges and students required to board in order to enrol in gifted and talented programs (as per below table).

<b>Boarding Away from Home Allowance type</b>	<b>Primary Eligibility</b>	<b>Payment (capped at \$2105)</b>
<b>FOR ISOLATED CHILDREN</b>	<ul style="list-style-type: none"> <li>• Parent/guardian receives AIC*</li> </ul>	Pro-rata based on the number of terms attended
<b>FOR STUDENTS IN RESPITE</b>	<ul style="list-style-type: none"> <li>• Parent/guardian receives AIC* - Short Term Boarding</li> </ul>	Calculated on a daily basis
<b>AGRICULTURAL COLLEGES SPECIAL SUBSIDY</b>	<ul style="list-style-type: none"> <li>• Parent/guardian does not receive AIC*</li> <li>• Student attends WA Agricultural College</li> </ul>	Pro-rata based on the number of terms attended
<b>GIFTED AND TALENTED PROGRAMS</b>	<ul style="list-style-type: none"> <li>• Parent/guardian does not receive AIC*</li> <li>• Student boards at City Beach Residential College</li> </ul>	Pro-rata based on the number of terms attended

\* The Commonwealth Government Department of Human Services (Centrelink) Assistance for Isolated Children (AIC)

## **2.1 BOARDING AWAY FROM HOME ALLOWANCE (FOR ISOLATED CHILDREN)**

This allowance assists parents in isolated locations who do not have access to a primary or secondary school.

The forms will be available at the boarding facility and must be completed for each school year the student resides at a boarding facility. Parents/ Guardians who receive the Second Home Allowance can contact the Schools Resourcing and Support Directorate directly for the forms.

The closing date for the Boarding Away from Home Allowance applications (for isolated children) is 24 November 2017. All completed Boarding Away from Home Allowance applications should be posted to the Student Allowances Officer, Schools Resourcing and Support Directorate.

Applications must be completed annually (an application does NOT automatically cover all school years).

### **2.1.1 ELIGIBILITY**

The Boarding Away from Home Allowance is only available to resident Western Australians who have qualified for the Commonwealth Government Assistance for Isolated Children (AIC) or Second Home Allowance (which is available from the Department of Human Services (Centrelink)). More information about the AIC can be obtained by telephoning the Department of Human Services (Centrelink) on 132 318.

The student must be enrolled in a Western Australian primary or secondary school (Kindergarten to Year 12).

### **2.1.2 PAYMENT**

The allowance for 2017 is \$2 105 for students who board away for the full year, with payment being made at the end of Term four. Where a student only boards at the college for part of the year, a pro-rata payment will be made based on the number of terms attended.

The minimum stay with a Boarding Provider is four weeks for a pro-rata payment.

The payment/advice will be sent directly to the boarding provider where the student attends a Country High School Hostels Authority residential college (i.e. Albany, Broome, City Beach, Esperance, Geraldton, Merredin, Narrogin, Northam or St James Residential College Moora); or where a student attends a Western Australian College of Agriculture (ie. Cunderdin, Denmark, Harvey, Morawa, Narrogin) and is to be deducted from the residential boarding fees only.

If the student does not board at a Country High School Hostels Authority residential college or Western Australian College of Agriculture then the allowance is paid to one of the following at the discretion of the parent: the boarding facility, school or parent. Where parents nominate the allowance be paid directly to them, bank account details must be provided on the form. If the allowance is paid directly to the school then it is to be deducted from the residential boarding fees only.

## 2.2 BOARDING AWAY FROM HOME ALLOWANCE FOR STUDENTS IN RESPITE

Respite students may board away from home because of physical or intellectual disabilities, health related conditions or learning difficulties. These students attend or board at a special institution which caters for their needs.

Students who reside in respite care facilities (e.g. Activ Foundation or Autism Association) are eligible for a proportionate allowance if they attend 20 days or greater over the school year.

Payment for respite will be calculated from the first day of the school term, until the last day of the school year (including attendance throughout school term holidays and weekends). Parents/Guardians who receive the Commonwealth Government Department of Human Services (Centrelink) Assistance for Isolated Children (AIC) for short term boarding allowance can contact the Schools Resourcing and Support Directorate directly for the forms.

Applications must be completed annually (an application does NOT automatically cover all school years).

Applications close on 31 December 2017.

### 2.2.1 ELIGIBILITY

#### APPLICANTS

- Parents/guardians are in receipt of AIC for short term boarding; and
- Parent/guardian must reside in Western Australia.

#### STUDENTS

- Primary and secondary school students (Kindergarten to Year 12) to a maximum age of 19 years;
- Minimum board of 20 days; and
- Students must not be in receipt of ABSTUDY or Youth Allowance or hold their own Disability Concession Card.

### 2.2.2 PAYMENT

The allowance for 2017 is \$2 105 for students who board away for the full year.

- Pro-rata is calculated on a daily basis and is capped at \$2 105. The Department of Human Services (Centrelink) issues a list to the Department of Education at the end of December 2017, with the number of days the students have been approved to receive AIC Short Term Boarding.
- Payments will be made in January 2018.
- Payment is made either to the parent or respite centre, depending on instructions from the parent.
- Where parents nominate the allowance be paid directly to them, bank account details must be provided on the form.

## 2.3 BOARDING AWAY FROM HOME ALLOWANCE - AGRICULTURAL COLLEGES SPECIAL SUBSIDY

This allowance is to assist parents with secondary students attending and boarding at a Western Australian College of Agriculture.

Claimants apply for the subsidy through the Western Australian College of Agriculture where their child is boarding. The college posts application forms out to parents in March and payment is made directly to the Agricultural College in October, 2017.

The closing date for the Agricultural College Special Subsidy Boarding Away from Home Allowance is 31 July 2017. Forms should be submitted direct to the Agricultural College their child attends.

Applications must be completed annually (an application does NOT automatically cover all school years).

### 2.3.1 ELIGIBILITY

- Student is enrolled and boarding at the Catholic Agricultural College or
- Student is enrolled and boarding in a Western Australian College of Agriculture.

Parent/student is not in receipt of:

- Youth Allowance at the away from home rate;
- Assistance for Isolated Children Allowance (through the Department of Human Services (Centrelink)); or
- ABSTUDY Boarding.

**Note:** This allowance is only available to students boarding at the Agricultural Colleges. If students are boarding at another location, they are not entitled to claim this special subsidy (they may be eligible for the Boarding Away from Home Allowance for Isolated Children, if they are in receipt of Assistance for Isolated Children (AIC) boarding or Second Home Allowance from the Department of Human Services (Centrelink)).

### 2.3.2 PAYMENT

The Allowance for 2017 is \$2 105. The payment/advice will be sent directly to each Agricultural College and it is to be deducted from the residential boarding fees only.

If a student only boards at the Western Australian College of Agriculture or Catholic Agricultural College for part of the year, a pro-rata payment will be made based on the number of terms attended.

The minimum stay with a Boarding Provider is four weeks for a pro-rata payment.

## 2.4 BOARDING AWAY FROM HOME ALLOWANCE - GIFTED AND TALENTED PROGRAM

This allowance is to assist rural and remote parents with secondary students enrolled in gifted and talented programs at public schools and boarding at City Beach Residential College.

The closing date for the Gifted and Talented Program Boarding Away from Home Allowance is 31 July 2017. Forms should be submitted direct to City Beach Residential College.

Applications must be completed annually (an application does NOT automatically cover all school years).

### 2.4.1 ELIGIBILITY

- Student is enrolled in a gifted and talented program at a public school; and
- Student is boarding at City Beach Residential College

Parent/student is not in receipt of:

- Youth Allowance at the away from home rate;
- Assistance for Isolated Children Allowance (through the Department of Human Services (Centrelink)); or
- ABSTUDY Boarding.

**Note:** If students are boarding at another location, they are not entitled to claim this special subsidy (they may be eligible for the Boarding Away from Home Allowance for Isolated Children if they are in receipt of Assistance for Isolated Children (AIC) boarding or Second Home Allowance from the Department of Human Services (Centrelink)).

### 2.4.2 PAYMENT

The allowance for 2017 is \$2 105 for students who board away for the full year, with payment being made at the end of Term 4. The allowance is paid directly to City Beach Residential College. If a student only boards at the College for part of the year, a pro-rata payment will be made based on the number of terms attended.

The minimum stay with a Boarding Provider is four weeks for a pro-rata payment.

### 3 FURTHER INFORMATION

Further information on the above allowances can be obtained by contacting:

Schools Resourcing and Support Directorate  
Department of Education  
151 Royal Street,  
East Perth, Western Australia, 6004

Telephone: (08) 9264 4516  
Facsimile: (08) 9264 5162  
Email: [student.allowances@education.wa.edu.au](mailto:student.allowances@education.wa.edu.au)

### 4 STUDENT ALLOWANCES AND CONCESSIONS NOT ADMINISTERED BY THE DEPARTMENT OF EDUCATION

#### 4.1 STATE GOVERNMENT

##### 4.1.1 DEPARTMENT FOR LOCAL GOVERNMENT AND COMMUNITIES

The Department of Local Government and Communities has a useful website regarding concessions:

**Web:** <http://www.concessions.wa.gov.au>

##### 4.1.2 DEPARTMENT OF TRANSPORT

The Student Subsidised Travel Scheme provides assistance to students travelling from a geographical area known as the Defined Remote Area (DRA) to attend school or university, regardless of whether there is an educational facility locally available.

**Web:** <http://www.transport.wa.gov.au/aboutus/19683.asp>

Phone: 1300 660 147

#### 4.2 COMMONWEALTH GOVERNMENT

##### 4.2.1 DEPARTMENT OF HUMAN SERVICES (CENTRELINK)

**Web:** <http://www.humanservices.gov.au/customer/information/centrelink-website>

Assistance for Isolated Children (AIC) Phone: 132 318

ABSTUDY Phone: 1800 132 317

Youth Allowance Phone: 132 490